

Alarm Users Beware - Don't Fight One Threat By Risking Another!
Inquire Before You Hire!

Local License Often Required

A salesperson who visits your home may be required to have a peddlers, sales or solicitors license or permit. Check with the consumer protection office in your locality for more information.



Don't Put Your Life & Property In the Wrong Hands
Be Sure Your Alarm Company Has A License

Protect yourself

The best safeguard against faulty and hazardous work is to make sure the company you hire has a **valid license** from the State Police.

Do **NOT** accept just a company ID!

Ask to see their license!



Maryland State Pocket Card

Why Take A Chance!

Use a Licensed Maryland Professional!

Individuals may be unlicensed because they may not:

- meet financial requirements.
- be able to pass a background check.
- meet experience requirements.
- meet insurance requirements.

Produced by the Maryland Chapter of the False Alarm Reduction Association (www.faraonline.org) and the Maryland Burglar & Fire Alarm Association (www.mdbfaa.org)

Maryland Consumers Have Registered Many Complaints, Including:

- Customer unwittingly agreed in contract to pay for fines charged to the unlicensed company and/or lengthy terms.
- Companies claim to represent the customer's existing alarm company, and falsely tell the customer that they need an upgrade. After the customer signs, they become obligated to two companies for the same services.
- Companies claim to offer a "free" system when in reality customers are committing to an extended contract that has a built in fee for the equipment.
- Accounts are sold to another company preventing the customer from getting proper service.

Unlicensed Alarm Companies Pose a Threat to You.

- **They Cost You Money**
- **They Often Defraud & Exploit You**
- **You Can Be Liable for Damages & Injuries On The Job**
- **They Do Substandard Work**
- **They Fail To Meet Maryland State & Local Standards**
- **They Do Not Play By The Rules**



Help prevent these problems for yourself and others by reporting unlicensed companies and individuals.

Maryland Attorney General's Consumer Protection Division
 Consumer hotline: (410) 528-8662 or 1 (888) 743-0023 toll-free

For More Information Visit www.faraonline.org or www.mdbfaa.org