



BALTIMORE HOUSING

STEPHANIE RAWLINGS-BLAKE
Mayor

PAUL T. GRAZIANO
Executive Director, HABC
Commissioner, HCD

Baltimore Housing
Alarm and Property Registration
417 E. Fayette Street, Room 100
Baltimore, MD 21202

March 10, 2015

Dear Customer:

You have received this letter because you are currently registered as an alarm contractor or monitor with Baltimore City. A contractor is defined as any person engaged in the business of installing, maintaining, altering, inspecting, administering, selling, or servicing alarm systems. A monitor is defined as any person engaged in the business of monitoring alarm systems for the purpose of reporting an alarm system activation to the Police Department.

If you are not an alarm contractor or monitor, please contact the Alarm and Property Registration office at (410) 396-3575 or via email at alarmregistration@baltimorecity.gov to update your registration status.

If you are an alarm contractor or monitor, this letter is to inform you that Baltimore City now requires a two-call-verification to the alarm user prior to placing a call to the Baltimore Police Department. Failure to comply with this policy may result in a \$500 citation.

For more information about the False Alarm Reduction Program please see the enclosed brochure or visit our website at www.baltimorehousing.org.

Thank you

Nadya Morgan
Assistant Commissioner for Administration
Permits and Code Enforcement Division
Baltimore Housing

